

Dear Friend,

Welcome to Best Home Health Services, LLC. We are dedicated and committed to providing quality and professional services for your healthcare needs.

Here at Best, we understand that our patients are not just a number but are people who need more than just healthcare services. Our patients deserve compassion, consideration and advocacy. Our team at "Best" is comprised of health care professionals that make those needs a priority. Our staff has years of experience in all medical settings and bring that knowledge of essential care into your home.

The skills that set us apart from our competitors are experience and acute care knowledge. This knowledge gives us the advantage amongst our competitors in areas of assessment, and fast implementation, while providing holistic care and support. We believe in prevention first and know the importance of healing in the home. We understand that the services we provide are essential and necessary in our communities. We appreciate your interest and look forward to building a relationship with you and working towards educating and implementing healthcare to all.

Sincerely,

Virginia Thomas
Marketing Director
773-932-3432

### **Our Heath Care Team**

Our staff is comprised of highly experienced acute care registered nurses (RN's) and therapists that are here to meet all your healthcare needs. We will formulate a customized care plan that will be based on our complete assessment of each individual client. Best Home Health services include:

- **Registered Nurses (RN)** including RN case managers who manage the entire plan of care from start of treatment to discharge.
- **Medical Social Workers (MSW)** will determine the patients needs for other services and also help with referrals for services in the community.
- Physical Therapists (PT) generally work with large body muscles to improve strength, stability, and endurance to reach their patients highest level of function.
- Occupational Therapists (OT) concentrate on improving function in order to enhance daily living skills and achieve maximum functional independence.
- Speech/Language Therapists (SLT) work to improve speech, cognition and general language function.
- Durable Medical Supplies (DME) can be arranged for rental and purchase. This
  includes wheel chairs, walkers, special beds, or any assistive device that is
  needed.

### **Mission Statement**

We take pride in our work and always strive for excellence in order to meet the needs of our clients. As we continue to grow, our commitment and efforts are to provide superior care, therapeutic, preventive, and rehabilitative services to our clients, their families, and their communities through the collaborative effort of the administrative, clinical, medical staff, and governing body.

## **Vision**

Our vision is to be a home health care leader in a variety of communities expanding through the Chicago area and the surrounding suburbs.

# License

Best Home Health Services, LLC is a Medicare Certified home health agency licensed by the State of Illinois Department of Public Health.

### **Our Services**

Our patient-centered care is based in providing service that is personalized for each individual. We keep in mind that none of our patients have the same needs and each person has different health concerns that deserve our specialized attention. We are fortunate to be able to provide these services with our team of clinicians that are also educators. They promote our patients to have the knowledge needed to take an active role in their daily health as well. Our Services include:

- Registered Nurses
- Physical Therapists
- Occupational Therapists
- Speech Therapists
- Medical Social Workers
- IV Nurses
- Diet and Nutrition Specialist
- Phlebotomists (We can get results within 24 hrs)
- Home Health Aids
- Referral for Medical Supplies